

AMENDMENTS TO THE CLAIMS:

Please replace the claims with the claims provided in the listing below wherein status, amendments, additions and cancellations are indicated.

1. (Currently Amended) A system for:

supporting knowledge creation and managing knowledge assets by using four common evaluation templates, wherein a first member of an organization having a plurality of members is evaluated according accordingly to each of said four evaluation templates[[,]];

inputting obtained results from said evaluation templates into a computer[[,]]; and

analyzing results to show how said member acts in the actual situation[[,]];

said four evaluation templates comprising:

a socialization evaluation template for evaluating a socialization process to capture tacit knowledge inside and outside the organization[[,]];

said socialization template capturing tacit knowledge of a second member of said organization, said first member being provided with the tacit knowledge of said second member whereby socialization work of said first member is evaluated;

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an externalization evaluation template for evaluating an externalization process to express tacit knowledge in a comprehensible way and convert it into explicit knowledge[1.1];

said externalization template receiving tacit knowledge from said first member and converting said tacit knowledge into explicit knowledge whereby said first member whereby externalization work of said first member is evaluated;

a combination evaluation template for evaluating a combination process to relate such explicit knowledge to other pieces of explicit knowledge inside and outside the organization[1.1];

said combination evaluation template relating externalized explicit knowledge received from said first member to other explicit knowledge by searching an internal knowledge database or a superficial knowledge database whereby combination work for said first member is evaluated; and

an internalization evaluation template for evaluating an internalization process to convert explicit knowledge into tacit knowledge through practice;

said internalization evaluation template converting explicit knowledge from said first member into tacit knowledge whereby internalization work of said first member is evaluated;

said system further comprising a tacit knowledge expression template, said tacit knowledge expression template being read and output by a computer

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as a reference syntax for expressing tacit knowledge in the externalization process;

a glossary for a tacit knowledge expression template in said database, said glossary being read and output by a computer, terms included in said glossary being applicable to said tacit knowledge expression template; and

said glossary providing terms for responding to inquiries so that tacit knowledge is converted into explicit knowledge in a common format.

2. (Currently Amended) A system for supporting knowledge creation and managing knowledge assets comprising a database including:

a socialization evaluation template for evaluating a socialization process to capture tacit knowledge inside and outside the organization[.,.];

said socialization template capturing tacit knowledge of a second member of said organization, said first member being provided with the tacit knowledge of said second member whereby socialization work of said first member is evaluated;

an externalization evaluation template for evaluating an externalization process to express tacit knowledge in a comprehensible way and convert it into explicit knowledge[.,.];

said externalization template receiving tacit knowledge from said first member and converting said tacit knowledge into explicit knowledge whereby

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said first member whereby externalization work of said first member is evaluated:

a combination evaluation template for evaluating a combination process to relate such explicit knowledge to other pieces of explicit knowledge inside and outside the organization[.,.];

said combination evaluation template relating externalized explicit knowledge received from said first member to other explicit knowledge by searching an internal knowledge database or a superficial knowledge database whereby combination work for said first member is evaluated;

an internalization evaluation template for evaluating an internalization process to convert explicit knowledge into tacit knowledge[.,.];

said internalization evaluation template converting explicit knowledge from said first member into tacit knowledge whereby internalization work of said first member is evaluated;

said templates being common templates;

a computer for reading and outputting said evaluation templates from said database[.,.];

whereby evaluation results about a member of an organization that are entered in said template are evaluated and the results of said analysis that represent the actual situation of how said member works are outputted;

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said system further comprising a tacit knowledge expression template, said tacit knowledge expression template being read and output by a computer as a reference syntax for expressing tacit knowledge in the externalization process;

a glossary for a tacit knowledge expression template in said database, said glossary being read and output by a computer, terms included in said glossary being applicable to said tacit knowledge expression template; and said glossary providing terms for responding to inquiries so that tacit knowledge is converted into explicit knowledge in a common format.

3-4. (Cancelled)

5. (Previously Presented) The system for supporting knowledge creation and managing knowledge assets as claimed in claim 2, wherin said system automatically presents a knowledge classification map which indicates interrelatedness of each said knowledge, when said explicit knowledge is requested by a computer from said database which contains knowledge accumulated after the combination process.

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6. (Previously Presented) The system for supporting knowledge creation and managing knowledge assets as claimed in claim 2, wherein a knowledge consultant manages a database and a customer organization has a computer which enables use of every template by accessing said database through a two-way communication network.

7. (Previously Presented) The system for supporting knowledge creation and managing knowledge assets as claimed in claim 6, wherein a database managed by a knowledge consultant also contains accumulated intellectual resource data gained by making a contract between said knowledge consultant and owner of intellectual property.

8. (Previously Presented) The system for supporting knowledge creation and managing knowledge assets as claimed in claim 2, wherein a manager manages a database, one or more organizations acting as a knowledge consultant has a server accessible to said database through a two-way communication network, and a customer organization has a computer that works as a client of said server of said knowledge consultant by accessing thereto through a two-way communication network, and said database contains different templates available for said customer through said access to said server.

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9. (Previously Presented) The system for supporting knowledge creation and managing knowledge assets as claimed in claim 8, wherein a database managed by a manager includes accumulated intellectual property data obtained through making contract between said manager and the owner of said intellectual property.